

## Required Materials\*

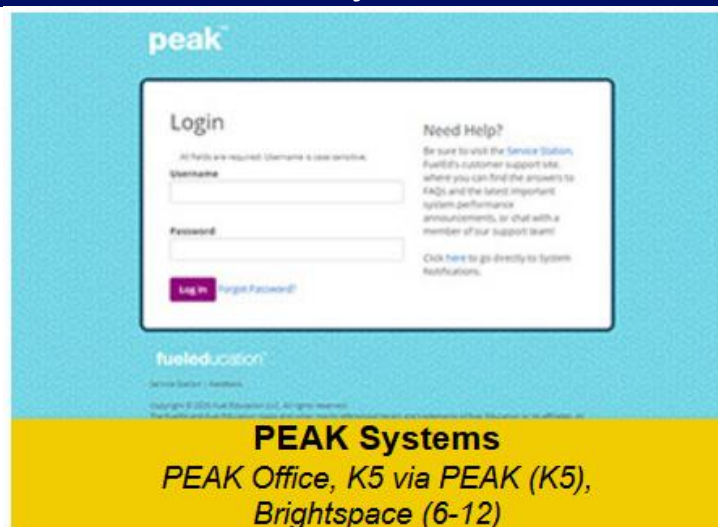
# Stride Learning Solutions

## General Materials Policy

Stride Materials are intended solely for the use of the teachers and the students enrolled in Stride Learning Solutions courses to whom K12-Stride provides the Materials. Electronic Materials are available for certain Stride Learning Solutions core proprietary courses. The Customer shall not transfer or resell the Materials to any other person. Materials for the Customer's teachers and additional materials for students may be ordered separately for an additional fee plus shipping fees. Instructional text, eBooks, supplies, and teaching tools are collectively referred to as "Materials".

**Based on a Customer's implementation, users can access two different student management systems and platform portals. Knowing which management system your program uses is key to locating the correct resources.** Use the images below to verify your system. Select an image below or use the tabs at the top of this page to view system training resources. For details on Materials, such as requirements, lists, fees, and ordering, click the image below that corresponds to the system you using.

Click the image below for Materials in  
**Peak Systems**



Click the image below for Materials in  
**Online School Systems**



## Required Materials for Courses in the K-5 through PEAK and Brightspace Platforms Enrolled through PEAK

**K-5 through PEAK** – Materials are automatically shipped to students enrolled in K-5 through PEAK courses. Materials for the Customer's teachers and additional Materials for students may be ordered separately for an additional fee. There is no refund or credit for Materials. Materials do not need to be returned.

**Brightspace** – Materials are primarily offered electronically within the middle and high school courses, however some are not available electronically and therefore require physical Materials (printed texts such as textbooks and novels, math tools such as protractors and scientific calculators, software, and/or lab kits, etc). Courses that require additional Materials from vendors of their choice, except Materials that have been identified as proprietary to Stride Learning Solutions. Districts may purchase items for an additional fee by submitting a Service Station case to Learning Solutions and will be billed upon shipment after quote agreement from the case. There is no refund or credit for Materials.

## Required Materials for Courses in the OLS K-5 or Online Middle and High School Platforms Enrolled through TotalView

Physical Materials are shipped to students enrolled in courses as long as the courses they were assigned is associated to Materials, and the "do not ship materials" checkbox is not selected to suppress Materials. The Customer is charged the applicable Materials fee and will be billed upon shipment in accordance with the contract. Stride Learning Solutions may reclaim durable Materials (if any) by informing the Customer and/or its students which Materials need to be returned and providing pre-paid return shipping labels.

Unless otherwise specified in the Order (or any other binding agreement between the Customer and Stride Learning Solutions or its Affiliates addressing the subject matter herein), student Materials costs are refunded 100 percent if the student is withdrawn within 10 days of order placement, or 50 percent if the student is withdrawn between the 11<sup>th</sup> and 30<sup>th</sup> day. There is no refund or credit for Materials for withdraws occurring after 30 days.

If a replacement component is required or a durable Material is not returned, the Customer could be invoiced for the component or Materials (plus shipping, if applicable). The Customer will provide Stride Learning Solutions with reasonable assistance in obtaining durable Materials from students and their guardians.

# Materials Reshipment Policy

**Effective: 7/01/2020**

Upon receipt of school Materials, the Customer is responsible for reviewing and verifying the shipment contents using the packing list for completeness and accuracy as soon as possible. If the Customer encounters missing or damaged item(s), the Customer is responsible for notifying Stride Learning Solutions by opening a case through the Service Station <https://fueled.force.com/servicestation/s/create-case>.

- If the missing or damaged item(s) are a result of Stride Learning Solutions or a Stride Learning Solutions vendor error, Stride Learning Solutions will replace the item(s) at no cost to the Customer.
- If the missing or damaged item(s) are not a result of a Stride Learning Solutions or Stride Learning Solutions vendor error, the Customer will be charged a replacement fee as well as the cost of shipping the replacement Materials.